

MAPA Survey Results

08/04/2014

LABOR MANAGEMENT ADVISORY GROUP (LMAG)

REPORT AND ANALYSIS OF MAPA SURVEY

DECEMBER 13, 2013

A survey assembled with the collaboration of LMAG and MAPA leadership was prepared and sent to all members in November, 2013. Forty Six (46) surveys were returned to LMAG from the following counties: Adair, Audrain, Barry, Barton, Bates, Bollinger, Buchanan, Cass, Cedar, Christian, City of St. Louis, Clay, Cooper, Crawford, Dallas, DeKalb, Doniphan, Franklin, Gallatin, Gasconade, Harrison, Henry, Holt, Jasper, Jefferson, Johnson, LaClede, Lawrence, Livingston, Madison, Montgomery, Morgan, Perry, Pettis, Platte, Putnam, Reynolds, Saline, Shelby, St. Clair, Ste. Genevieve, Stoddard, Tarkio, Texas, Vernon and Worth. In addition, there was a survey received from a Wilma Keeth, and one anonymous survey, for a total of 48 surveys. LMAG believes a response rate near the 50 percentile is exceptional and highly reliable.

Not all respondents answered every question, but a high percentage, approximately 40 surveys, did answer all the questions. So, let's start our report by reporting the results by each question.

1. Is your compensation fee based? Of the 47 respondents to this question, 42 (89%) answered "No."
2. Is your compensation salary based? 43 or 91% said "Yes."
3. Does your county e-file? A few answered they were not sure. Of the respondents who knew, 18 out of 38 (47%) said "Yes."
4. Does your county provide a vehicle? 9 out of 46 respondents (20%) answered, "Yes."
5. What is your mileage reimbursement? A couple responded "none." And, a few did not answer. The respondents with specific numbers ranged from a low of \$.30 to a high of \$.565. The mean average of all respondents is \$.43.
6. Do you office at home? Only 7 of 47 (15%) regularly work out of the home.

7. Do have an office at the Courthouse? 32 out of 47 (68%) report working out of the courthouse or the courthouse annex.
8. Do you have indigent funds for burial? 11 out of 45 respondents (24%) answered "Yes" to this question.
9. Do you have attorney fees in your budget? 12 out of 46 respondents (26%) answered "Yes" to this question.
10. Number of DD clients? The range was a low of 3 to a high of 95 from those who provided a number on this question. The average is 28.
11. Number of MI clients? Of the 33 who responded with a number, the range was from a low of 1 to a high of 352. The mean average is 52.
12. Number of geriatric clients (65+)? Of the 46 who responded with a number, the range was from a low of 1 to a high of 150. The mean average is 28.
13. Number of personal representative estates? Four counties reported 0 and two did not answer the question. Of the 42 respondents who provided numbers, the range was from a low of 1 to a high of 43 in the City of St. Louis. Only 7 reported double digit numbers. The statistical average of the respondents is 7.
14. Number of current conservator clients? Four counties reported 0 and one did not answer. Of the 43 respondents who provided numbers, the range was from a low of 2 to a high of 130 in Jefferson County. The mean average is 32.
15. Number of current trusts? 18 counties reported 0 and one did not answer. Of the 29 respondents who provided numbers, the range was from a low of 1 to a high of 18 in Buchanan and Jefferson Counties. The mean average is 4.
16. County size? Of the 40 counties who provided an answer to this question, 11 were less than 10,000 in population (28%); 22 were between 10,000 and 50,000 (55%); 1 was between 50,000 and 100,000 (3%) and 6 were larger than 100,000 (15%). Based on the answers to other questions, the preponderance of those not reporting were in the smallest or second smallest category.
17. Number of staff (not counting PA) All 48 counties answered this question. 17 reported no staff other than the PA, while 24 answered to one or two staff. 5 reported staff in the 2-5 category and 2 entities have more than 5 staff.
18. Full time employees with benefits. 19 counties reported having a total of 37 full time employees, but 9 had only one employee and 5 had two employees.
19. Part time employees (hours and if they receive benefits). 18 counties reported having a total of 26 part time employees. 14 reported one part time. Only a few answered the question about hours and benefits, thus providing no reliable data on that part of the question.

20. County Class. Five counties did not answer. Of the remaining, 8 responded 1st class, 4 responded 2nd class, and the remaining 31 responded 3rd class.
21. Full or limited Guardianships/Conservator. The question and the next one were confusing to many of the respondents. Only a few who responded understood that this was a request to break down the guardianships by the age of the client. Most answered the question as if we were seeking the total number of guardianships in a range, such as under 21, 21-59 and 59 plus. So, with this caveat, we can report that 5 counties did not attempt to answer this question, and of those who answered, 17 reported more than 60 guardianships, 17 reported a range of 21-59, and 8 reported fewer than 21.
22. Conservatorships ONLY full or limited. With the same caveat as the previous question, we can report that 4 did not repond. 37 reported fewer than 21 conservatorships, 6 reported 21-59, and only 1 reported having more than 60.
23. How many of the over 65 were appointed due to: Number?
24. No known family?
25. Family dispute?
26. Family abuse/exploitation
27. other? Again this series of questions posed some difficulties. Very few understood to provide a total number to question 23 and then break that down in Questions 24-27. So, since very few provided a total number, we will calculate the number to 23 by adding the responses in 24-27. 37 counties reported a total in the four categories of 805, or an average of 22 per county. The total number was 291 on Question 24, for an average of 8. The total number was 159 on Question 25, for an average of 4. The total number was 77 for Question 26, for an average of 2, and the total number was 282 for Question 27, an average of 8.
28. Living arrangements for people under 18 years of age Number?
29. Home/apartment with family/friends
30. Home/apartment alone
31. Institution/facility This series of questions was applicable to only 19 of our responding counties. The others understood the question, but reported 0. The 19 counties reported a total of 81 cases (Question 28). They reported that 75 of these (93%) were living with family or friends (Question 29). They reported 0 on Question 30 and 6 on Question 31.
32. Major reason for PA to be guardian for population under 18 Number?
33. No known family

45. They reported 53 (3%) for Question 46, 209 (13%) for Question 47 and 786 (84%) for Question 48.

49. Major reason for PA to be guardian for 60+ population. Number?

50. No known family

51. Family dispute

52. Family abuse/exploitation

53. Other And, tabulating the responses from Questions 50-53, we report a total number of 1,056 for Question 49. 11 counties did not provide data. Of the 37 that responded, there were 342 (32%) for Question 50, 180 (17%) for Question 51, 106 (10%) for Question 52 and 428 (41%) for Question 53.

54. How many wards over 21 live Number?

55. In your county

56. in adjoining counties

57. More than 2 hours away

58. Out of state And, we calculate the answers to the final set of questions, as we have done in the previous ones. By computing the totals to Questions 55-58 we get, 3,442 total wards for Question 54. Only 2 counties did not report numbers to these questions. The 46 respondents broke down the 3,442 as follows: 1,992 (58%) for Question 55; 828 (24%) for Question 56; 597 (17%) for Question 57 and finally only 25 or 1% for Question 58.

LMAG wants to thank MAPA for the opportunity to serve by collaborating, collecting and analyzing this survey on its behalf. LMAG partners, Dr. Steve Cohen and Patrick Geschwind, will make themselves available to answer any questions regarding this final product.